



EQUININE
HIGH PERFORMANCE
PHYSIOTHERAPY

PRICING and T's & C's as of 1 July 2021

EQUINES

1 Horse:
Initial evaluation & treatment - R600
Thereafter - R550

5 + Horses:
5% discount on large group bookings (subject to prior written agreement with Physiotherapist)

CANINES

1 Dog:
Initial Evaluation & Treatment - R500
Thereafter - R450

TRAVEL

30km radius from centre of Stellenbosch, Western Cape, is free, thereafter R8 per km will be charged for outlying areas. This excludes events attended by EQUININE High Performance Physio (Pty) Ltd.

Interprovincial and International travel will be billed separately and agreed upon between Physiotherapist and client: Travel to a certain province will either be split between all clients, or per patient treated and adapted accordingly.

CANCELLATIONS

Cancellation 48hrs prior to treatment - no charge
Cancellation 24hrs prior to treatment - 50% of treatment fee will be billed to the client
Cancellation less than 24hrs prior to treatment - 100% of treatment fee will be billed to the client

TERMS & CONDITIONS

Accounts to be sent out by the 23rd of every month and are required to be settled no later than the last day of the same month, unless prior arrangements have been made for payment and are confirmed in writing between the client and Physiotherapist. Late payments of 7 working days or longer, will incur 5% interest for every week of outstanding accounts until account is paid in full. Late payments of 30 working days or later will result in legal action and cease of treatment therapy until account is settled in full..

Prices are subject to change at any time, with a minimum of 7 day's notice in writing. The only time this will happen, is in line with annual increases and/or unforeseen increases that are out of our control.

DISCLAIMER

The right is reserved to refuse physiotherapy treatment if the animal requires veterinary treatment prior to physiotherapy, or if the animal is considered a danger to the physiotherapist. In both of these cases the client will be liable to pay 50% of their treatment fee.

For equine clients, when possible, please present your horse with mud brushed off and clean hooves.
For canine clients, please have your lead available and a clear area where your dog can have physiotherapy treatment lying down.

We are NOT veterinarians and therefore are NOT able to answer any medical questions nor diagnose or prescribe for any condition that an animal may have. We are therefore not to be held liable for any damages after treatment should advice to seek treatment by a veterinarian be ignored.

PHYSIOTHERAPIST QUALIFICATIONS

B.Sc. Veterinary Physiotherapy
FEI Permitted Equine Therapist
SAVC Registered Veterinary Physiotherapist (Registration Number : P20/15531)

POPI (PROTECTION OF PERSONAL INFORMATION) ACT

In accordance with the POPI Act, which has come into effect in South Africa from 1 July 2021, we will endeavour to continue to protect each of our client's information with the utmost respect and privacy.

All personal information of clients is gathered upon prior and existing booking confirmations, email inquiries or signing up to our newsletter. Should the client wish to remove their information at any time from our database, they are free to do so and notify us accordingly.

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